TRUECARE™

# PATIENT CONSENT TO TREAT FORM

Patient Name			DOB	Sex	Social Security Number
First	Middle	Last	mm/ dd /yy	MF	
Address ( 🗌 San	ne as Guarantor)		Phone Numbe	er ( 🗌 Sam	e as Guarantor)

## ACKNOWLEDGMENT OF RECEIPT OF TrueCare WELCOME PACKET

We understand that information about you and your health is confidential, and we are committed to protecting your health information. As a patient you are required to review and sign this consent form prior to receiving care. Your authorization allows TrueCare staff to use your health information for treatment, payment, and our health care operations. Additional information regarding protection of your medical information can be found in the Notice of Privacy Practice that is included in this packet or may be found on our TrueCare website.

Please initial beside each item that you have reviewed and understand. Items contained in the Welcome Packet are available on the TrueCare website, <u>www.truecare.org</u> for your reference. Welcome Packets are provided to new patients, however, if you would like one or have any questions, please ask for assistance from our front desk employees.

## NOTICE OF PRIVACY PRACTICES

(

) Initials I have received a copy of the Notice of Privacy Practices, or a copy was made available to me.

## CONSENT FOR TREATMENT, REFUSAL OF TREATMENT, and DISCLOSURE OF HEALTH INFORMATION

( ) Initials I, (the patient, responsible party, or authorized caregiver), authorize TrueCare and its assigned clinical staff to administer and perform all medical treatment, diagnostic, surgical or other services deemed advisable or necessary for healthcare. This care may be delivered either in person or through a virtual health modality. I understand that I have the right to refuse treatment at any time. I can do so by signing a *REFUSAL OF TREATMENT* form. I also give consent to use and disclose health information necessary for treatment and payment and other healthcare operations.

## Minor (Patient who are <18 years of Age), Please list both parents or legal guardians:

Mother Full Name:		DOB:
Father Full Name:		DOB:
Other, Full Name:		DOB:
	Relationship to Patient:	

## CONSENT FOR ELECTRONIC COMMUNICATION

() Initials I, (the patient, responsible party, or authorized caregiver), authorize TrueCare and its clinical staff to communicate with me via my MyChart account by providing visit summaries and Lab results electronically, as well as sending and receiving secure messages. I understand that web-based communication is offered as an option, and I may choose not to register with MyChart.

## CONSENT FOR COMMUNICATION

( ) Initials I, (the patient, responsible party, or authorized caregiver), authorize TrueCare and its clinical staff and any affiliate or agent of TrueCare to contact me or others identified below as a member of my health support group on our cell phones and/or home phones, using pre-recorded messages, artificial voice messages, automatic telephone dialing systems, or other computer assisted technology. I understand that my service provider may charge for such calls. I understand that I am not required to consent to such calls or messages as a condition of receiving medical service. If I do not wish to receive communications at the address or phone number above, I will ask a TrueCare staff member to provide me with a *REQUEST TO CHANGE COMMUNICATION PREFERENCES* form.

## DATE: \_\_\_\_\_

## CONSENT TO RECEIVE HEALTH CARE SERVICE VIA TELEHEALTH

() Initials I, (the patient, responsible party, or authorized caregiver) understand that I have the right to access services through an in-person, face to-face visit or through telehealth. I understand there are Translation services and Transportation services available for services received through TrueCare. The use of telehealth is voluntary, and I may withdraw my consent to, or stop receiving services through telehealth at any time without affecting my ability to access covered services in the future. I understand that I have options to receive services in person face-to face or via telehealth. If I choose to receive services from TrueCare now or in the future via telehealth, I understand there may be potential limitations and risks related to receiving services via telehealth as compared to an in-person visit. If I have additional questions related to telehealth services, I understand the importance of addressing them with a TrueCare staff.

## **PERMISSION TO SHARE HEALTH INFORMATION (Optional)**

As your healthcare team, we may need to contact you about your health. We would like to invite you to include members of your family and/or others to be part of your health support group. The people you identify below will be permitted to discuss your health information, including but not limited to appointment information, lab results, medication instructions, and referrals information, and they may be contacted for follow-up in case we are unable to reach you. Please provide accurate information for any individuals designated as part of your health support group. Designated persons must show valid photo ID when in a clinic. **To request a paper copy, please complete the AUTHORIZATION FOR USE OR DISCLOSURE OF HEALTH INFORMATION form.** 

Last Name, First Name	Date of Birth MM/DD/YYYY	C	Contact Information	Relation to Patient	*Sensitive Health Information	
		Phone #				
		Address			Yes No	
		Phone #				
		Address			🔄 Yes 🔄 No	
*Permission to Share Sensitive Health information includes mental health treatment information, HIV test						
results, alcohol,	or drug treatmen	nt informatior	۱.			

## AFFIRMATION OF UNDERSTANDING

My signature below confirms my understanding of TrueCare Consent to Treat.

## Patient's/ Parent or Legal Guardian Signature

Relationship to Patient:

Date:

\*Copy of legal documents must be scanned into patient's account.

	TrueCare USE ONLY					
□ Verbal Consent obtained during Virtual Visit. By Signing below, I acknowledge I have reviewed each section with the patient						
and "Obtained Verbal" consent to sign on the patient's	and "Obtained Verbal" consent to sign on the patient's behalf.					
TrueCare Staff Name (PRINT)	Sign	Date				

# TrueCare<sup>™</sup> ASSIGNMENT OF BENEFITS **FORM**

#### Date:

Assignment of Benefits (AOB) is your agreement that helps Truecare navigate the payment process based on the information provided. If you are insured, it gives Truecare permission to file a claim and collect insurance payments.

Truecare will use the following information to verify eligibility and financial liability for the services provided. If services are not' covered by the insurance, then this information also helps us assess whether you might <u>qualify for discounts or state programs.</u>

- You will need to identify a Guarantor; the guarantor is the person or entity who is financially responsible for payment on a patient's account. As the Guarantor listed on the registration, the Guarantor will receive all notifications referencing a claims and billing statements.
- Assigning a Guarantor in the registration system will link all associated accounts, therefore, it is important that you list dependents in your household who are Truecare patients and whom you acknowledge as their Guarantor. Doing so will help Truecare staff assign you as the Guarantor in the registration system for each Individual listed.
- The reason we verify the guarantor's identity and ensure the appropriate guarantor is linked to visit is so that we don't inadvertently bill the incorrect person for balances related to the patient's services.

Patient Information								
Patient First Name		Patient Last	Patient Last Name			DOB	mm/dd/yy	
Mailing Address:		City Zip Code State			State	Primary Phone Number		
Email Address: Emergency			Contact Name:	I	Emerge	ency Contac	t Phone #	
Guarantor Name (Financiall								
Patient Relationship to Guarantor: *REQUIRED Self Mother / Father Legal Guardian Tutor Spouse								
Is the Guarantor a Truecare Patient *REQU	JIRED Yes	No						
IF the O	Guarantor is not	t the patie	ent, please fi	ill out the	next sec	tion:		
First Name of Guarantor:			Last Name of G	uarantor:			DOB mm/dd/yy	
Mailing Address Same as Patient, if not fill out next section:								
Mailing Address:			City:			State:	Zip Code:	
Home Address Same as mailing address,	f not fill out next section:					1		
Home Address:			City:			State:	Zip Code:	
Phone Number 🔲 Same as Patient, if not fil	out next section:							
Primary Phone Number			Secondary Pho	ne Number				
Cell Home Other:			Cell Hor	me 🗌 Other:	Other:			
Email Address Same as Patient, if not fill	out next section:							
Emergency Contact Same as Patient, if r	not fill out next section:							
Emergency Contact Name:								
Emergency Contact Phone #								
Only add household depender	nts that are True	Care Patien						
First Name	Last Nam	e	Date of Birt mm/dd/yy		ntor Relation Patient	nship to	Does the patient have Health coverage?	
							Yes / No	
							Yes / No	
							Yes / No	
							Yes / No	

## TrueCare<sup>™</sup> ASSIGNMENT OF BENEFITS **FORM**

		Yes / No
		Yes / No
		Yes / No

### **Eligibility Determination for Sliding Fee Discounts**

It is TrueCare's policy to provide essential services to all patients regardless of the patient's ability to pay. Discounts offered are based on the information you provide regarding your family size and income. In order to qualify for the Sliding Fee Discount Program, you will need to declare your income annually or whenever there is a change in your family size or income. This information is strictly confidential and cannot be released without your permission. If you are eligible for a sliding fee discount, it will apply to all services received at TrueCare, but not for those services provided at non TrueCare facilities. The above statement applies to all household members who are dependents. You acknowledge that you are financially responsible for each dependent member of your household as their Guarantor.

<b>TrueCare</b>	Eligibility fo	or Sliding Fo	ee Discounts,	please select one a	nd initial:

I am interested in seeing if I qualify for TrueCare's Slide Fee Discount Program, I have

Self- Declared, Patient/Guarantor does not have proof of income at this time, will provide it at or before the next appointment. () Initials

**Verified**, Proof of income provided, verified by staff, copy scanned to patient chart. (\_\_\_\_) Initials

Please complete the following information, (*We recommend that you provide information, even if you have insurance	e)	
My family size (the number in my household supported by this income), including myself, is		
Household Income, Total Gross Annual Income, Before Taxes is	\$	

I am declining (Refused Application) to provide information on my income and family size and agree to pay the full TrueCare fee. Patient/Guarantor is not interested in discounted services at this time. (\_\_\_\_) Initials

#### **ASSIGNMENT OF BENEFITS**

I authorize my healthcare plan/program to reimburse TrueCare for all services I receive. I understand I am responsible for any unpaid balances, co-pays, co-insurance, deductibles, and/or any non-covered services.

If insured, Health insurance card(s) provided: Yes \_\_\_\_\_ No \_\_\_\_\_ N/A\_\_\_\_\_

## **GUARANTOR/PATIENT'S AFFIRMATION OF INFORMATION**

I affirm that the information I have provided to TrueCare is accurate and true to the best of my knowledge. My signature below confirms my understanding of the following:

- The above statement applies to all household member listed,
   I acknowledge that I am financially responsible for each individual listed as their Guarantor.
  - If I have provided false information, I may be disqualified from the Sliding Fee Discount Program.
- ACCEPTABLE PROOF OF INCOME (Paycheck Stub(s) or Tax Returns) IS REQUIRED FOR THE SLIDING FEE DISCOUNT PROGRAM. IF YOUR FINANCIAL SITUATION CHANGES, PLEASE KEEP Truecare INFORMED.
- If any information provided on this form changes, I must advise staff at, or before my next appointment.
- TrueCare does not provide refunds for professional services rendered.

#### Guarantors/Patient's Signature:\_

Date: \_\_\_\_\_

(Parent, Guardian, Power of Attorney, or Caregiver). \*Copy of legal documents must be scanned into patient's account.

#### TrueCare USE ONLY

□ Verbal Consent obtained during Virtual Visit. I acknowledge I have reviewed each section with the patient and obtained verbal consent to sign on the patient behalf. Staff Initials required \_\_\_\_\_\_

Patient Name:

#### Patient Date of Birth:

#### ADULT, ADOLESCENT, & FAMILY PLANNING HISTORY FORM

Date:		_		
If we need to contact you	to report an abnormal lab test, may we contact	you at home?		Yes 🗌 No
If no who may we contact	? Name:		Phone:	
In a medical emergency w	hom shall we contact? Name:		Phone:	
Relationship	Do they know you are a pat	ient here?		Yes 🗌 No
FAMILY HISTORY				
Has anyone in your family	had trouble with any of the following:			
Yes No Who		Yes No Who		
	Hepatitis or Liver problems		Tb or lung problems	
	High Blood Pressure		Birth Defects	
	Heart Attack before age50		Diabetes	
	Heart Attack after age 50		Cancer of	
	Stroke before age 50	- F	Did your mother take	DES while
	Stroke after age 50		pregnant with you?	
MEDICAL HISTORY			F8	
Yes No When		Yes No When		
	Heart attack or problems/Chest pains		Liver problems	
H H	Diabetes	H H	Hepatitis B vaccinated	1
H H	Blood clots in legs	88	Kidney Disease/Urine	
H H	High Blood Pressure	88	Prostate problems	problems
88	High Cholesterol	88	Gall bladder problems	
H H	Anemia/Sickle Cell/Blood problems	88	German Measles	
H H	Migraine Headaches	88	Chlamydia/Gonorrhea	/Synhilis
88	Epilepsy/Seizure	88	Herpes	/Syphins
H H	Asthma/Lung problems	88	HIV	
H H	Positive TB Test	88	Breast Disease	
88	Thyroid Problems	88	Frequent vaginal infec	tion
H H	Anxiety or Emotional Problems	88	Uterine Fibroids/Uteri	
H H	Severe Depression	88	Abnormal PAP smear/	
Have you ever had any o		What		corposcopy
Do you take medications		What		
Do you smoke?	Yes No	How many cigarettes?		
Do you smoke? Do you drink?	YesNoYesNo	How many cigarettes? How many drinks?		
Do you smoke? Do you drink? Are you allergic to medic	$\Box$ Yes $\Box$ No $\Box$ Yes $\Box$ Nocations? $\Box$ Yes $\Box$	How many cigarettes? How many drinks? Which ones?		
Do you smoke? Do you drink?	$\Box$ Yes $\Box$ No $\Box$ Yes $\Box$ Nocations? $\Box$ Yes $\Box$	How many cigarettes? How many drinks?	☐ Yes What?	□ No
Do you smoke? Do you drink? Are you allergic to medic Are you allergic to latex	Yes    Yes    Yes    Yes    No    Yes    Yes    No    Yes    Yes    No	How many cigarettes? How many drinks? Which ones?	☐ Yes What?	□ No
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Date/Fecha: \_\_\_\_\_

#### **TrueCare™ TUBERCULOSIS RISK ASSESSMENT**

Patient: refers to you or your child depending upon who is visiting the doctor.

High Risk Country: refers to countries other than the United States, Canada, Australia, New Zealand or countries located in Western or Northern Europe.

		<u>YES</u>	<u>NO</u>	<u>FOR TrueCare™ STAFF</u> <u>USE</u>
1.	Has the <u>patient</u> had a positive tuberculosis test OR been diagnosed with tuberculosis			Perform symptom
	disease?			check – NO PPD/QG
2.	Has a family member or other person who has contact with the <u>patient</u> had a positive			
	tuberculosis test OR tuberculosis disease?			PPD Testing or
3.	Was the <u>patient</u> born in a high-risk country (see above)?			Quantiferon Gold (QG) Testing or Symptom
4.	Has the <u>patient</u> traveled to a high-risk country (see above) for more than 3 weeks in the past			Check as clinically
	year or do they cross the US-Mexico border on a regular basis?			indicated
5.	Has the <u>patient</u> ever consumed raw (unpasteurized) milk or cheese (queso fresco) purchased outside of the United States?			
6.	In the past year, has the <u>patient</u> had close contact with someone who is homeless, abused			
	drugs, or has been in prison (including themselves)?			
7.	Has the <u>patient</u> had a high risk medical condition such as HIV, malignancy, silicosis or			PPD/QG Testing
	prolonged immune suppressing therapy?			
Not	e: HIV positive patients need annual tuberculosis testing.			
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#### EVALUACIÓN DE RIESGO DE TUBERCULOSIS DE TrueCare™

Paciente: se refiere a usted o a su hijo/a dependiendo de quién consulte al doctor. País de alto riesgo: se refiere a países que no sean Estados Unidos, Canadá, Australia, Nueva Zelanda ni países ubicados en Europa del Norte u Occidental.

		<u>SI</u>	<u>NO</u>	<u>SOLO PARA PERSONAL</u> DE TrueCare™
1.	¿Ha tenido el/la <u>paciente</u> una prueba positiva de tuberculosis O se le ha diagnosticado tuberculosis?			Perform symptom check- <b>No PPD/QG</b>
2.	¿Algún miembro de la familia u otra persona que tiene contacto con el/la <u>paciente</u> ha tenido una prueba de tuberculosis positiva O diagnosticado con tuberculosis?			PPD Testing or
3.	¿El/la <u>paciente</u> nació en un país de alto riesgo (ver definición arriba)?			Quantiferon Gold (QG)
4.	¿El/la <u>paciente</u> ha viajado a un país de alto riesgo (ver definición arriba) por más de 3 semanas en el último año o cruzan la frontera de USA-México de forma regular?			Testing or Symptom Check as clinically indicated
5.	¿El/la <u>paciente</u> ha consumido alguna vez quesos (queso fresco) o leche cruda (sin pasteurizar) que se haya comprado fuera de los Estados Unidos?			mulcated
6.	En el último año, ¿El/la <u>paciente</u> ha tenido contacto cercano con una persona sin hogar, que ha abusado drogas o que ha estado en prisión (incluso ellos mismos)?			
7.	¿El/la <u>paciente</u> ha tenido una condición médica de alto riesgo como VIH, malignidad, silicosis o terapia inmunodepresora prolongada?			PPD/QG Testing
Not	a: los pacientes con VIH positivo deben hacerse la prueba de tuberculosis anualmente.			

Patient Signature /Firma del Paciente: \_\_\_\_\_ Clinician Signature: \_\_\_\_\_

FOR TrueCare<sup>™</sup> STAFF USE/SOLO PARA PERSONAL DE TrueCare<sup>™</sup> — PROBING QUESTIONS/NOTES FOR "YES" ANSWERS Q1&2: Did the patient have active or latent TB and did they receive Tx or Prophylaxis and if so, did they finish treatment? Hx of BCG? Have they had a CXR if no prophylaxis and if so, when? Q3: Name country Q4: Name country, length of time and when? Q5: Name what, when and where Q6: Consider annual testing if repetitive exposure Q7: HIV+ requires annual testing